

AMENDED VERSION

IN THE CLAIMS:

1. (Currently Amended) An automated management service system comprising:

a securing device means for securing an item necessary for performing a service on an employee vehicle and ~~collecting information pertaining to the service;~~

~~a service station for providing the service;~~

~~a management station isolated from said service station for managing information; and~~

a communication device means for communicating information between said securing device means, ~~management station~~, and a service station; ~~and, said communication means including processing means for processing and selectively communicating service information to said service station and personal information to said management station.~~

a billing system in communication with an employee benefits management system for communicating and billing information to said employee benefits management system.

2. (Currently Amended) The system according to claim 1, wherein said securing ~~means~~ device is a drop-off box.

3. (Currently Amended) The system according to claim 1, wherein said securing ~~mean~~ device includes technology selected from the group consisting essentially of scan technology and swipe technology for gaining entry into said securing means.

4. (Currently Amended) The system according to claim 3, wherein said securing ~~means~~ device further includes token dispensing and token accepting means for dispensing and accepting tokens, said tokens limiting access to said securing ~~means~~ device.

5. (Currently Amended) The system according to claim 1, wherein said communication ~~means~~ device is selected from the group consisting essentially of fax lines, phone lines, modem, T1 line, Internet, DSL, cable modem, dial-up Internet, wide area network, Intranet, local area network, ISDN, wireless connections, satellite communications, direct cable connection, radio communication, and audio communication.

6. (Canceled)

7. (Original) The system according to claim 1, wherein said service station is a mobile vehicle service station.

8. (Canceled)

9. (Canceled)

10. (Original) The system according to claim 3, wherein said swipe technology includes a swipe card and card reader.

11. (Original) The system according to claim 10, wherein said swipe card is selected from the group consisting essentially of an identification card, prepaid card, credit card, and benefit card.

12. (Original) The system according to claim 1, further including color-coded parts for indicating service has occurred.

13. (Original) The system according to claim 1, further including a tracking system.

14. (Currently Amended) A method for managing a service facility by:
securing an item necessary for a performing a service on an employee vehicle, ~~the said~~ securing of the item ~~initiates~~ initiating communication to a service facility that the item is secured; and

communicating only information necessary for performing the service while also communicating ~~personal~~ information to a management station.

15. (Currently Amended) The method according to claim 124, wherein said method includes communicating to a billing system ~~service~~ only information necessary for billing the service.

16. (Currently Amended) The method according to claim 124, wherein said communicating step includes processing the information received.

17. (Original) A service station for use with the system according to claim 1, said service station comprising a station with removable sides, placement cones for placement at the location of the vehicle, and a variety of service parts.